



> RCM is a subscription-based service that provides compliance support services and resources to help you face your compliance challenges head-on and manage your CMS effectively.

Regulatory Compliance Manager (RCM)



A BETTER WAY for financial institutions to manage compliance

Ongoing support is key to an effective compliance management system.

TCA's Regulatory Compliance Manager (RCM), a subscription-based service, provides such support, keeping you informed about regulatory changes and prepared to meet your compliance challenges head-on.

TCA's helpline gives you thoughtful advice quickly—within 24 hours—on all your compliance questions.

We also check in with you to see whether you need clarification on regulatory initiatives, help with implementing TCA-recommended changes, or have compliance issues you want to discuss.

TCA's in-depth newsletters and webinars keep you and your team informed about new and evolving laws and regulations and precisely how they affect your bank.

You can rely on RCM for skilled, tailored compliance advice to give you confidence that your CMS is on track and that you're making smart decisions.

Key Deliverables Include:

- Priority response—within 24 hours— to compliance questions requiring less than 1 hour of research. A separate proposal will be sent for complex inquiries, disclosure validations, or policy reviews
- Review of advertisements to ensure they comply with applicable rules and regulations
- Access to *Compliance IQ* and *Special Release* newsletters

For more information:



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